

# Customer's Declaration for VAT Relief

HMRC website: 1.3 Terminology

The term 'disabled' is used throughout this document and means 'disabled or those with chronic illnesses'.

## Note to customer

You should complete this declaration if you are 'chronically sick or disabled' and the goods or services are for your own personal or domestic use. A family member or carer can complete this on your behalf if you wish.

You can find out more from the Help sheets on the GOV.UK website or by telephoning the VAT Disabled Reliefs (Helpline on Telephone: 0300 123 1073.)

## **HMRC staff cannot advise whether an individual is chronically sick or disabled.**

A person is 'chronically sick or disabled' if he or she is a person:

1. with a physical or mental impairment which has a long term and substantial adverse effect upon his or her ability to carry out everyday activities
2. with a condition which the medical profession treats as a chronic condition

**It does not include an elderly person who is not disabled or chronically ill or any person who is only temporarily disabled or incapacitated, such as with a broken limb.**

If you are unsure, you should seek guidance from your GP or other medical professional.

Please give this completed form back to the supplier.

They will keep it with their VAT records. **Please do not send it to HMRC.**

## **Please type next to the titles for a, b, c, d, e**

- a. I (full name)
- b. of (address)
- c. declare that I have the following disability or chronic condition

I am receiving the goods and/or services detailed overleaf, which are being supplied to me for domestic or my personal use and I claim relief from VAT.

d. Signed

e. Date

By typing your name above and completing the date you acknowledge that you are claiming VAT relief due to a diagnosed chronic illness or disability as recognised by HMRC. Should there be any consequence regarding the above declaration, you accept full responsibility and absolve MyBones in totality from any dispute which may occur due to a false declaration.